

Tudor Grange Samworth Academy

A Church of England School



8th July 2024

Dear parents/carers,

We are writing to inform you that we will be discontinuing the use of Parentpay at the end of this term. When your child returns in August 2024, all online payments for meals, educational visits, revision guides and tickets will be collected via My Child at school. For those parents who have already accessed their My Child At school account, you will simply see the new options to pay for additional items such as meals within your existing account.

For parents who use a PayPoint card, or barcode to pay for meals and other items this way, you can still do so, either by accessing the barcode via your My child at school app, or by contacting student services to request a printed barcode.

All lunch account balances held at the point of switch over will be carried over to My child at school automatically, so you will not lose any funds loaded via Parentpay prior to the switch.

If you are having difficulties in accessing your My Child at School (MCAS) account, you now have the option to request a password reset via the link shown on the login page. If the email address held by the school matches the email address entered, you should be sent a link to set a new password. If you are still having issues, please contact student services for assistance on 01162780232 or via email: office@samworth.tgacademy.org.uk

Yours sincerely

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